

Dated 7th April 2015.MEMORANDUM

In compliance to the Order of Hon'ble High Court communicated vide No.F.40(09)-HCT/BENCH/W.P.(C)/2014/2111 dated 9th March 2015 passed in W.P. (C) (PIL) 01 of 2013, Patient Grievance Cell for each Hospital, CHC/PHC under Health & Family Welfare Department, Government of Tripura is hereby constituted comprising with the members as under:

- A. Patient Grievance Cell for the **State Level Hospital** is here by constituted comprising with the following members:

Chairman	:	Medical Superintendent / Deputy Medical Superintendent of the concerned State Level Hospital.
Member	:	R.M.O / Senior most Doctor Senior most Staff Nurse

- B. Patient Grievance Cell for the **District Level Hospital** is here by constituted comprising with the following members:

Chairman	:	Medical Superintendent / Deputy Medical Superintendent of the concerned District Level Hospital.
Member	:	R.M.O / Senior most Doctor Senior most Staff Nurse

- C. Patient Grievance Cell for the **Sub-Divisional Level Hospital** is here by constituted comprising with the following members:

Chairman	:	Sub-Divisional Medical Officer of the concerned Sub-Division Level Hospital.
Member	:	Senior most Doctor Senior most Staff Nurse

- D. Patient Grievance Cell for **CHC/PHC** is here by constituted comprising with the following members:

Chairman	:	Medical Officer In-Charge of concerned CHC/PHC
Member	:	Senior most Staff Nurse

[Signature]
Director of Health Services
Government of Tripura

Contd.....page/2

No. 1099/CON(L)/DFWPM
7/4/15.

[Handwritten initials]
7/4/15

Copy to:

1. Director, Medical Education.
- ✓ 2. Director, Family Welfare & P.M.
3. Principal, AGMC.
- 5-10. Medical Superintendent, AGMC & GBP Hospital/IGM Hospital/ Regional Cancer Centre/ Netaji Subhash State Homeopathic Hospital/ State Ayurvedic Hospital/ Modern Psychiatric Hospital for information and compliance.

- 11-18. The Chief Medical Officer, **West** (Agartala) /**Sipahijala** (Bishalgarh) /**Khowai** (Khowai)/**Gomati** (Udaipur)/**South** (Belonia)/**North** (Dharmanagar) / **Unokoti** (Kailasahar)/**Dhalai** (Ambassa) District, Tripura for information and compliance.

- 19-29. The Sub-Divisional Medical Officer, Bishalgarh SDH/Melagarh SDH/Amarpur SDH/Tripura Sundari SDH, Belonia SDH/Sabroom SDH/BSM (Kamalpur) SDH/Longtarai Valley SDH (Chailengta)/Gandacharra SDH/Kanchanpur SDH/RGM SDH (Kailashahar) for information and compliance with a request to circulate the same to the M.O.I/C, CHC/PHCs under his jurisdiction please.

Copy also to:

1. P.S. to the Hon'ble Minister, Health & Family Welfare, Tripura for kind information of Hon,ble Minister.
2. P.S. to the Secretary (Health) for kind information of the Secretray (Health), Govt. of Tripura.

Director of Health Services
Government of Tripura

10/10/2019
10/10/2019